Electronic Acknowledgement Receipt				
EFS ID:	1422381			
Application Number:	10081560			
International Application Number:				
Confirmation Number:	1990			
Title of Invention:	Method and apparatus for a business contact center			
First Named Inventor/Applicant Name:	Michael Ely			
Customer Number:	24628			
Filer:	James A. Scheer/Barbara Dowling			
Filer Authorized By:	James A. Scheer			
Attorney Docket Number:	0600/96785			
Receipt Date:	08-JAN-2007			
Filing Date:	20-FEB-2002			
Time Stamp:	12:57:12			
Application Type:	Utility			

## Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$120
RAM confirmation Number	1564
Deposit Account	230920

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)			
1		96785Amendment.pdf	439577	yes	9			
	Multipart Description/PDF files in .zip description							
	Document Description		Start	End				
	Amendment - After Non-Final Rejection		1	1				
	Claims		2	7				
	Applicant Arguments/Remarks Made in an Amendment		8	9				
Warnings:								
Information:								
2	Fee Worksheet (PTO-06)	fee-info.pdf	8147	no	2			
Warnings:		1						
Information:								
	Total Files Size (in bytes): 447724							

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.